



Opening the front gate for visitors

When visitors or vendors arrive at the front gate, they must stay to the left and pull up to the Pondside directory. Here's the procedure for getting in:

- Scroll to the name of the resident who's being visited using the up and down arrow buttons. They are listed alphabetically.
- Each resident has a three digit number that's assigned to them. Punch in the three digit number on the keypad and it will ring the telephone of the resident.
- The resident answers and should speak to the prospective visitor to confirm. When confirmed, the resident presses the number "9" on his telephone and this triggers the opening of the front gate.

That's it!